



Clinic Policies

We welcome you to Rosh Health Center. Our healthcare providers are here to help you through your journey to health and wellness. Our center focuses on providing high quality care. Therefore, showing up to your appointment on time is important for you, your doctor, and to others who are in need of our services. Below are specific policies that Rosh Health Center adheres to.

No Show/Late Arrival

- Patients that arrive 20 minutes late are subjected to the providers' discretion. It is up to the provider if the patient can be seen for their appointment or if the appointment will be abbreviated.
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Cancellation

- During last-minute cancellations, our healthcare providers become unavailable to provide service to other clients. We require a 48-hour notice of cancellation.
- If you must cancel or change your appointment, please contact us at 1(619) 354-7996 or e-mail info@roshhealth.com 48 hours in advance.
- If you decide not to keep your appointment without giving appropriate notice, you will be charged the full fee of the appointment.

Patient Payment

- It is Rosh Health Center's policy to receive payments before the service is rendered.

Credit and Collection

- If any balance on your patient account is not paid 30 days after receiving a final notice stating that payment in full is due, then the unpaid balance will be sent to a collection agency.

HIPPA

- The Health Insurance Portability and Accountability Act (HIPAA) requires healthcare providers to provide a Notice of Privacy Practices. This notice provides individuals with information about how their protected health information may be used and disclosed.
- Click the link to view Rosh Health Center's Notice of Privacy Practices. <https://roshhealth.com/wp-content/uploads/2022/04/Notice-of-Privacy-Practices.pdf>